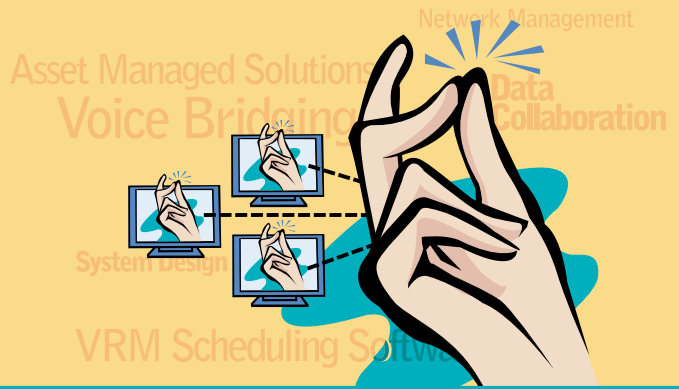


Conferencing Made Simple



It started simply.

Since the introduction of the Picturephone at the 1964 New York World's Fair, companies have come to realize the hard and soft cost savings and benefits that conferencing provides.

Key people could meet regularly to share information, address emerging situations and strengthen relationships with remote personnel and clients. Presenters could read other participants' body language. And, would-be travelers would have a viable alternative.

However, the challenge of implementing real-time video communication evolved into an intricate array of hardware and technology innovations with options often too complex to comprehend.

That is where Expedite Video Conferencing Services, Inc., comes in. Expedite facilitates your company's productivity—and lets you get on with the business of business—by making your company's conferencing simple again.

Managed Services Made Simple

Expedite more than meets the challenge of any point-to-point call supplying simple—even customizable—solutions and technologies as a partner throughout the conferencing process.

Expedite will consult on, design and manage your system, implementation, training, technology and service. From coordinating all pre-installation details and verifying site accessibility and readiness through live system testing and monitoring your call, Expedite keeps the process simple and secure so your company can easily meet with success.

Expedite can also procure a private room anywhere in the world. We have access to over 50,000 sites in the United States alone and can equip these rooms with any hardware or software options you require.

Bridging Made Simple

Expedite assembles people from multiple sites using our bridge and gateway services—or yours. Simply, Expedite lets companies outsource responsibility for scheduling, launching and managing calls.

Multipoint video and audio conferences are offered onsite or remotely with a variety of bridging options:

- Continuous Presence
- Lecture Mode
- Data Sharing
- Audio Conferencing
- Operator Attended
- Cascading
- Conference Archiving
- Voice Activation
- Speed Conversion
- Custom Room Design
- Streaming
- On-Demand Conferencing
- Dial-In/Dial-Out
- Customized Call-In Center

Expedite tailors bridging and conferencing systems to optimize meeting time spent. Utilizing our own VRM

software, Expedite makes it possible to reduce bridge operator time necessary to manage calls.

Software Made Simple

VRM: VIDEOCONFERENCING RESOURCE MANAGEMENT

VRM is a patent-pending, easy-to-use—easy-to-learn—complete conferencing resource management program created specifically with the end-user in mind.

Connect with two to two million endpoints in a snap. VRM schedules and coordinates all video, audio and data conferencing resources, including video and voice bridges, video endpoints, participants and rooms. VRM affords flexibility, scalability and adaptability and is able to integrate with Microsoft Outlook and Lotus Notes. It reduces management time and cost and allows easy access to bridges on the market today.

Strategic Partnerships Made Simple

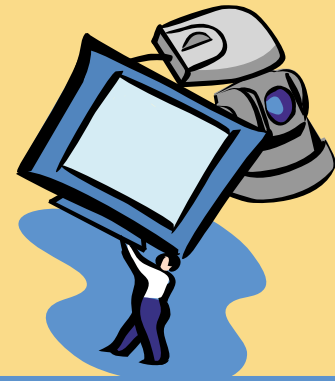
Expedite is a certified partner with the leading manufacturers including Polycom, VTEL, SONY, RADVISION, Aethra, VCON, VBrick, Starback, Masergy and ViewWriter.

Technical Support Made Simple

Expedite staff maintains technical certifications with the leading manufacturers and network providers, including Cisco and Microsoft. Remote and on-site support and service is available on a 24/7 basis by calling 1.888.YES VIDEO.

Expedite carries a large inventory of hardware and software at all times. Hands-on user training or staff outsourcing is offered for conferencing applications.

Simply put, each client is treated on an individual basis, with custom care a priority, not an option.



Managed Services Made Simple

Expedite Video Conferencing Services, Inc. more than meets the challenge of any point-to-point call by delivering simple—even customizable—solutions and technologies. Expedite offers best-of-breed products and services, created with the end-user in mind, defined and executed by trained conferencing professionals. Outsourcing this responsibility can ensure a simple and secure conferencing process and reduce your company's overhead.

We deliver complete managed solutions worldwide, with a specialty in the business, education, government, law and medical sectors. Our customers have come to depend on our reliability, best practices approach and broad based experience in simplifying their operations.

Expedite's success in designing, implementing, monitoring and managing cost-effective, innovative conferencing systems is because of close attention to clients' needs and focus on quality of service.

We custom-tailor systems and applications to allow fuller utilization of personnel and other resources. Users can communicate better, closer and faster—able to be in multiple places at once, internally or externally—without ever leaving the office.

Managed Services Made Simple

Expedite's suite of managed solutions can effectively maximize the tools you will need to schedule people, rooms and resources to meet with success:

- Consult, design and manage your technology, implementation and training
- Easily revise and adapt customizable solutions to your varying needs
- Lower and control your operating costs
- Outsource responsibilities so your personnel can focus on your core business
- Monitor your call and ensure trouble-free, on time, reliable service
- Maintain, support and troubleshoot unforeseen difficulties
- Remain your one point of contact for all conferencing resources, from room and system design through billing

Expedite remains your partner throughout the conferencing process:

Pre-Installation

- Verify deliverables conform to system design
- Ensure delivered products perform to manufacturer's specifications
- Establish installation plan
- Verify site readiness
- Determine network readiness

- Certify site accessibility
- Schedule system delivery and installation

Installation

- Provide complete system installation services, including unpacking and inspecting all system components and peripherals, system installation and peripheral connection
- Ensure installed products perform to manufacturer's specifications
- Conduct system overview with client

Post-Installation

- Comprehensive user training and documentation
- System component and settings documentation
- Internal end user demo
- Perform live system tests
- Ensure video calls can be originated and received
- Full service for the life of the equipment

And More

If you do not have access to a conferencing setup to attend a call, Expedite will locate and equip a private or public room — to your hardware and software specifications, including comfort, security, image quality and view, sound and lighting control—anywhere in the world. We have access to over 50,000 sites in the United States alone.

Our vision from the start has been to do away with distance and maximize efficiency, productivity and profitability by helping people meet—naturally—eye-to-eye. To that end, Expedite designs and implements solutions for its clients from the end user point of view. With the consumer always in mind, Expedite's solutions can streamline your company's processes. As your conferencing partner throughout the experience, Expedite customizes your design, application, implementation and management operations to make your conferencing simple again.

Software Made Simple




INTRODUCING VRM: OUR NEW SCHEDULING SOFTWARE BRINGS CONFERENCING MANAGEMENT TO A NEW LEVEL OF INTEGRATION

The history of Expedite's Videoconferencing Resource Management software (VRM) is as unique and rich as the company itself. This now patent-pending software has grown to a powerful, complete conferencing resource management program. It was strategically designed in modular fashion so it could manage any conferencing system, from two to two million endpoints (or more), all with the simple click of a few buttons. In addition, this unique design allows it to be fully customizable to adapt to any environment.

VRM is a revolutionary, easy-to-use—and easy-to-learn—web-based integrated resource scheduling application for the management of large-scale videoconferencing environments.

Uniquely created from the end-user point of view, VRM will help simplify and streamline your conferencing process.

-  **VRM provides a user-friendly interface** for both technical and non-technical users. The interface is based on logical workflows for all tasks. On-line help is also provided.
-  **Designed to work both in the intranet and internet environments**, VRM can be used to schedule and execute conferences, as well as manage resources, from within or outside of the organization, including via PDA wireless support.
-  **VRM is ideally suited for large corporations, professional service organizations, universities and government agencies.** The software offers a structured, multi-tiered room locator and group/department management capabilities.
-  **Scheduling a conference is simple and can be completely handled** by the average user, or can be handled centrally by one administrator.
-  **VRM schedules all types of calls:** multi-point, point-to-point, immediate, future, video, audio and face-to-face (room). VRM offers the ability to schedule recurring conferences and automatically handles time zone conversion.
-  **Any type of conflict — room, resource, participant — is identified in real-time** as a conference is scheduled and is highlighted for the user or administrator to resolve.
-  **VRM is compatible with both Lotus Notes and Microsoft Outlook.** Users can track conferences through their own calendars and access their corporate or personal e-mail address books from VRM. Meeting invitations and responses can be completely handled via e-mail.
-  **Bridge resources are managed from VRM itself.** VRM is not limited to gatekeeper functionality – it can dynamically allocate IP addresses. Once scheduled, the execution of the conference is handled automatically by VRM.
-  **Compatible with all videoconferencing bridges on the market today**, VRM reduces the need for a full-time bridge technician and can reduce the cost and time associated with the management of bridge calls.
-  **VRM captures time and resource usage at a detailed level for billing and planning purposes.** Extensive reporting capabilities are available.
-  **An administrator can allow access to VRM** on a function-by-function basis. User preferences are customizable.
-  **VRM is modular in design** and can be configured in a variety of ways.
-  **On-going technical support** for VRM is available.
-  **Training is available in person**, by videoconference or webcast.
-  **VRM can be customized for look and feel or for functionality by Expedite VCS Professional Services.** Your organization's branding and web design can be incorporated into the interface. Functionality can be added or modified.

Bridging Made Simple



Expedite makes bridging simple by assembling participants from numerous locations utilizing our bridge and gateway services—or yours.

We tailor bridging and conferencing systems to allow companies to outsource responsibility for scheduling, launching and managing calls and optimize meeting time spent by their staff. Utilizing our own VRM software, Expedite makes it possible to reduce bridge operator time necessary to manage calls.

Multi-point video and audio conferences are offered on-site or remotely with a variety of options:

Continuous Presence

Hollywood Squares-type look to videoconferencing. Up to four sites may be viewed with additional sites on the call but not visible. Voice-activated quadrants may be used to let a participant speak and appear onscreen in a designated quadrant until another party speaks.

Voice Activation

Ideal for calls with many participants, the site speaking becomes the site shown onscreen.

Lecture Mode

All sites see the presenter while the presenter sees the last speaking participant. Very effective for training and educational environments.

Speed Conversion

Connect two or more units that normally could not communicate because of differences in speed.

Gateway Services

Connects ISDN to IP anywhere in the world.

Custom Room Design

Variables include comfort, security, image quality and view, sound and lighting control.

Audio Conferencing

Crystal clear audio conferencing at the lowest rates allows thousands of participants on one call.

- Call in from any telephone—anywhere in the world—for calls from 15 minutes to 24 hours; available 24 hours a day, 7 days a week.
- Automatic Call Extension is available in 15 minute increments (depending on accessibility).
- Audio Conference Specialists are available to provide assistance during the conference.
- Security codes prevent unauthorized call participation.
- Easy reservations by phone, fax or Internet. Just reserve up to 20 minutes before the call starts.

Expedite helps to enhance your conference through a variety of additional services:

Audio and Video Streaming

Unlimited participants can log on through the Internet via your website for this simultaneous transmittal and display of audio and video images. And, your session can be archived and replayed at a later date by anyone you authorize.

On-Demand Conferencing

Many parties can meet—anytime, anywhere—using a toll-free number and pre-assigned access code.

Operator Attended Options

Specialists can perform additional functions, including roll call or subdividing the conference into smaller groups.

Cascading

Two or more MCU units are connected to increase capacity. (Extra fees may apply.)

Dial-In/Dial-Out Modes

Offers the ability for a conference site to dial in manually or have the bridge dial out to the site.

Operator Attended

Added security option provides a technical operator to monitor the call for any problems that may arise.

Conference Videotaping/Archiving

Conferences may be taped or recorded in another medium, if pre-ordered.

Special Packages

Available based on monthly usage, packages include priority services and customized billing, invoicing or terms.

Customized Call-In Center

For customers who require a call center customized according to special needs for company users.